



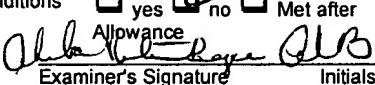
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CONFIRMATION NO. 5555

SERIAL NUMBER 09/593,118	FILING DATE 06/13/2000 RULE	CLASS 705	GROUP ART UNIT 3623	ATTORNEY DOCKET NO. 99-836		
APPLICANTS						
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** CONTINUING DATA *****						
** FOREIGN APPLICATIONS *****						
IF REQUIRED, FOREIGN FILING LICENSE GRANTED						
** 08/28/2000						
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged  Examiner's Signature Initials		STATE OR COUNTRY MA	SHEETS DRAWING 7	TOTAL CLAIMS 60	INDEPENDENT CLAIMS 4	
ADDRESS 32127 VERIZON CORPORATE SERVICES GROUP INC. C/O CHRISTIAN R. ANDERSEN 600 HIDDEN RIDGE DRIVE MAILCODE HQEO3H14 IRVING , TX 75038						
TITLE Method for evaluating customer value to guide loyalty and retention programs						
FILING FEE	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT				<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time)	